



FAQs for Wireless Keyless Entry Pad Model GK2

1. What openers are compatible with the new Wireless Keyless Entry Pad, Model GK2?

The Wireless Keyless Entry Pad Model GK2 is compatible with any Genie Intellicode opener manufactured since 1995.

2. What features and benefits are available with the Wireless Keyless Entry Pad, Model GK2?

The Wireless Keyless Entry Pad Model GK2 has the following features and benefits:

- Opens and closes the garage door after a correct PIN entry.
- Large, durable buttons produce exceptional tactile and audible feedback.
- Loaded with LEDs for bright, efficient backlighting.
- Simplified programming for single and multiple door scenarios.
- Control up to 3 different garage door openers with the Model GK2-R or 6 different garage door openers with the Model GK2-P.
- Set a temporary PIN for normally unauthorized users such as repair personnel or neighbors.
- Delete PINs from keypad one at a time or delete all PINs at once.
- '1-button close' feature available with openers made August 2025+.
- Press the 7 & 9 keys at the same time to end any process or programming sequence immediately (backlighting turns off).
- Lockout feature disables keypad after 10 consecutive incorrect PIN attempts.
- Low battery feature lights a red LED when batteries are low.

3. What kind of batteries does the Wireless Keyless Entry Pad Model GK2 use?

The keypad uses 2xAAAs. You can access the batteries by removing the battery cover on the front lower portion of the keypad. Batteries should be replaced yearly for optimal device performance. Consider lithium batteries for extreme temperature locations.

4. How many openers can the Wireless Keyless Entry Pad Model GK2 control?

You can control up to 3 different garage door openers with the Model GK2-R or 6 different garage door openers with the Model GK2-P. The programming for each opener is the same, simple process each time.

5. Does the Genie Wireless Keyless Entry Pad Model GK2 have a pre-programmed PIN number?

No, there is no pre-programmed PIN number. The user sets any/all PINs at the time of programming.

6. Why does the Genie Wireless Keyless Entry Pad Model GK2 operate the door without the PIN?

There are two reasons the keypad can/will operate without a PIN being immediately entered prior:

1. This keypad is capable of initiating a '1-button close' feature when used on Genie openers that are also capable of that feature. All residential openers + the commercial light duty trolley opener that were made August 1, 2025 or after have this capability. If the door(s) is in the 'open' position and the UP/DOWN button is pressed, the door(s) will automatically close. If the opener was made August 1, 2025 or later (first 5 digits of the serial number are 25213 or higher), this feature is active and enabled as a default setting. If you would like to turn this setting OFF completely or by individual opener PIN, refer to the instructions on the Model GK2 product pages found at www.geniecompany.com.
2. After a correct PIN entry and the door moves, the keypad backlighting will remain lit and the keypad will stay active for 15 seconds AFTER the door has moved. During these 15 seconds (backlighting on), ANY BUTTON PRESS will move the door again. This is for security reasons in case you need to move the door again quickly.

7. How do I know when my opener was made (to know if it has the 1-button close feature capability)?

To find the year your opener was manufactured, look for this format near the model information on the opener:

S/N: [25213][x][x][x][xxxx][xx]

If the first 5 numbers say:

- 25213 or higher, you can use the console only.
- 25212 or lower, or if there is another format showing, you will use the console + the opener light sensor.

8. Is it possible to clear a PIN(s) from the keypad?

Yes, it is possible to clear an individual PIN and/or all PINs at once from the keypad. Refer to the instructions on the Model GK2 product pages found at www.geniecompany.com.

9. Is it possible to paint the keypad lid (plastics) a different color?

Yes, you can paint the keypad plastics! Clean the surface(s) thoroughly and follow the directions for a high-quality spray paint specifically for plastics – like Rust-Oleum® for Plastics (paint/primer).

Also, keypad lids in alternate colors (white, almond, gray and tan) are available for sale through your local Genie Dealer or online at www.geniecompany.com. Make sure the lids are compatible with the Model GK2 prior to purchasing.